



Phone 0800-001-931

Spidertracks alert procedure

If you are a Spidertracks contact then you will receive an alert if the aircraft you are responsible for generates an emergency alert. This alert will be generated automatically to your email address and via text to your mobile phone. You should act on this alert immediately and not assume that it may be a false alarm. **All** instructors are tier one and tier two contacts.

Should you receive an emergency alert text or e-mail from Spidertracks please follow the following procedure.

If you receive a message with the words “Mayday-Mayday-Mayday” then **ignore** the procedure below and phone the Rescue Coordination Centre on 04-577-8030 or 0508-472-269 immediately and request them to launch a search.

You have exactly 15 minutes to complete the procedure below. After 15 minutes the Rescue Coordination Centre in Wellington will automatically be notified that the aircraft is in trouble and a search will be launched.

- Try and call the pilot in command on their mobile if known.
- If there is no reply leave a message on their voicemail and text them as well advising them that you are looking for them.
- Go to www.sportsflyingacademy.co and click on the “Follow us” link. This will display a map and the last known location of the aircraft. See if you can locate the aircraft.
- If you can't locate the aircraft call Bob Foster (027-491-9810), or Northland Aviation (09-4360047) and check to see if the aircraft is back in Whangarei. If the landing point is not Whangarei check at the destination airport to see if the aircraft has landed.
- If you cannot establish that the aircraft has landed safely call the Rescue Coordination Centre in Wellington on 0508-472-269 or 04-577-8030 and also advise Shaun Sutherland on 0272-201-343. Tell them to go to www.sportsflyingacademy.co and click on the “follow us” link to see the aircrafts last known position.

If you establish that the aircraft is safe, then reply to the emergency text you were sent with the word cancel. Before doing this be very sure that the aircraft is indeed safe.

The important thing to consider is that you never assume that an alert is a false alarm. A false alarm could be generated if the user forgets to terminate the spider watch on landing however always assume that it is a real alert and act accordingly.



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If a pilot and their passengers survive a forced landing they may be critically injured and it is imperative that help is on the way in the shortest possible time. The faster you are able to deal with this the better chance of survival those on board the aircraft will have.